

Stoehr Flooring
Since 1894

Stoehr Hardwood

PROLINEA®

Customer Bill of Rights

1. Customers have the right to expect quality product in every box.
2. Customers have the right to expect prompt service every time they call.
3. Customers have the right to expect accuracy in our quoting, order entry and billing procedures.
4. Customers have the right to expect on time and accurate shipments every time.
5. Customers have the right to expect knowledgeable, hassle-free salespeople.
6. Customers have the right to be treated fairly and with respect during any conflict resolution, even if our respective positions differ.
7. Customers have the right to expect us to do it right the FIRST time, EVERY time.

**“Working Together, We’ll Meet
These Expectations.”**

Made in the USA

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